

Paging

The fastest, simplest and most reliable way to send important alert information to large amounts of people at the same time.



Overview

Many areas of the public sector, including government, hospitals and the emergency services rely on PageOne's paging solutions to deliver vital, real-time messaging cost effectively and securely to their staff. Because of paging's unique broadcast ability, they reach thousands of people, simultaneously, seconds after they've been sent.

Features and benefits

Today's paging services are more versatile than ever, incorporating the latest technologies to meet a wide variety of applications. Our wide area messaging services provide coverage of more than 98% of the UK population.

- > Unrivalled resilience, message delivery speed and low cost help improve your organisation's performance.
- > No initial purchase cost or per message sent costs – just a flat monthly charge.
- > Send messages to an unlimited number of pagers using our call centre or with automated alerts generated by system software.
- > The opportunity to benefit from PageOne's unique 2-way paging service where recipients can acknowledge receipt of a message.
- > Forward emails, office phone and mobile phone to your pager.
- > The chance to increase the speed of your messaging using 'Accelerate' to cut delivery times down to less than 15 seconds.
- > Combine with our Connect service to send pager messages from your desktop, as well as enhanced SMS, email and landline messages.
- > Dedicated priority messaging with 'Pulse' – our blue-light emergency service that's free for qualifying organisations. Sophisticated routing and dynamic bandwidth controls ensure that emergency messages reach their destination almost as soon as they are sent – even in times of exceptional load.

Applications

PageOne offers the widest range of product options to allow paging to fit with the needs of your organisation.

In an emergency situation, or as part of your business continuity plan, paging makes it simple to alert all your team at the same time by sending a priority message to the group alert number.

Many organisations use our paging services to protect their IT networks, so that if, for example a server fails, an urgent message is automatically paged to the relevant personnel, improving response time and reducing downtime.

Pulse

'Pulse', is a priority paging channel specifically dedicated to blue-light organisations. Sophisticated routing and dynamic bandwidth controls ensure emergency messaging traffic is maintained without disruption, during periods of exceptional load.

This dedicated emergency channel is freely available only to PageOne's paging customers who operate blue-light emergency applications.

Mobile technology for your world

PageOne Paging. When it's vital to stay in touch with large groups of dispersed people, no other messaging system delivers as quickly or as reliably. Contact us now and discover what our mobile technology can do for your world.

Paging



Optional Services

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| Group Calls | Send a message to one number and have it distributed to a pre-defined group of pagers. |
| SmartGroups | Contact any pre-selected combination of pager, mobile, e-mail, Blackberry or landline simultaneously. A unique alert number and web account are provided for managing distribution lists. Messages can be sent via web page, SMS, email or telephone. |
| Over-the-Air-Programming | New services (such as group membership or disabling a lost pager) can be added and removed to a pager remotely without the need to return the pager to PageOne. |
| Accelerate | Reduced message delivery times for critical information. |
| Pulse | A priority paging channel specifically dedicated to blue-light organisations. |
| SmartNumber Divert Device | Provides a single personal messaging number to direct messages to any combination of pager, mobile, email or landline. Includes a web account for managing & defining divert profiles. |
| Continous Alert | Pager will continue to beep until the alert is acknowledged by the user. |
| Additional Alert | A second number for sending messages to a pager, usually accompanied by a different alert sound. Useful for indentifying message importance / meaning. |
| Personalised Greeting | A user recorded greeting that is played back to callers of the pager number before they are transfered to the Bureau. |
| Corporate E-Page | An email address, allowing a pager to receive email messages sent to it. This allows a pager message to be sent from a standard email client. |
| Voicemail Notification | Integration with voicemail systems allows a pager to alert the user of a new message. |
| Two Way Paging | Allows a user to acknowledge messages that are received. User can specify an optional response or the pager's location. Service launches in Q2 2009. |

Note: availability of certain features are dependent on pager model and may be subject to subscription.

Further Information

To see how PageOne can help your organisation, why not book a free no-obligation consultation from one of our Messaging Specialists via the numbers or email below?

Contact PageOne 0844 811 0070 ogc@pageone.co.uk www.pageone.co.uk/buyingsolutions

Ordering orders@pageone.co.uk **Support** customerservices@pageone.co.uk

Ordering

To find the appropriate framework for you and download pricelists and order forms, please see the Mobile Solutions (II) Framework Agreement within the Buying Solutions website. Please email order forms to orders@pageone.co.uk or fax to **0845 051 8700**